

CABLE COMPANY TURN OFF THE SIGNAL



Kennedy Cao, age 33, working for COMCAST was arrested September 9th



2009 for interrupting television cable service in the Springfield area. Cao was arrested and charged with unauthorized tampering with communications services, this according to documents released by the Springfield Police Department.

Numerous residents have complained about their service being interrupted by Comcast. Even Mayor Robert Walker, had his service disconnected by contractors working for Comcast during the past several weeks, Springfield Police Chief Phillip Thorne reports.

Cao was released from the Bay County jail on his own recognizance. His arraignment is scheduled for Oct. 22.

According to state statute, Cao could receive up to five years in prison if convicted.

The COUNTY PRESS phoned COMCAST several times, Wednesday 9/16/2009 requesting a statement from the company. Our call were referred to a Cil Schnitker, in the Panama City office.

After our stated press deadline, Ms. Schnitker called us back, saying she was "very disappointed" about the coverage of this issue. The COUNTY PRESS asked Ms. Schnitker several times what she was disappointed with...eventually she stated her disappointment was with the News Herald and how they had portrayed the event. She added, "this poor young man was just doing what he thought was correct" in performance of a "company audit" of their cable lines, and that this was an isolated case. We then asked that why there were numerous reports of Comcast agents cutting off service in that area, Ms. Schnitker replied that those were cases relating to another contractor, who has since been fired as agent of COMCAST. The arrested contractor Kennedy Cao is still working with COMCAST on the project.

Cao, Kennedy Xuan		Age: [REDACTED]	Offender
Charge: 812 15	Unauth Tampering with Communications Service		Counts: 1
Arrested: 09/09/2009	Time: 17:11	Booking:	OBTS:
Released: No	Release Type:		
Probable Cause: No probable cause narrative on file for this offender.			
Arresting Agency: Springfield Police Department	Oriental/Asian Hispanic Male		Date of Birth: [REDACTED]
Agency ORI: FL0030500	Height: 5'03"	Weight: 130	Hair: Black
Arresting Officer:	Eyes: Brown		
Officer ID & Rank: Not On Record	Occupation: Not On Record		Birth Place: Not On Record
	Employer: Not On Record		Citizenship: Not On Record
Notes: None on file for this person record..			



Myrtle Danley, mother of Springfield Commissioner Carl Curti called police when her service was cut by Cao...who was arrested. Mayor of Springfield Robert Walker (left) also had his service cut during the past few weeks.



SPRINGFIELD POLICE DEPARTMENT

Other Incident
Event Date: Wednesday, September 9, 2009
Event: 2009090333

EVENT: 2009090333	DATE: 09/09/2009	TIME RECEIVED: 16:59
Event Code: 58 Other Incident	Dispatched As: 58 Other Incident	Priority: 8
Event Type: Offense	Reported As: In Progress	Sector: 3
Address: 3810 E 6th Plz	Zone: C	County: Bay
City: Springfield	Jurisdiction: Springfield Police Dept	Weapon Reported: UNKNOWN
State: Florida	Zip Code: 32401	
Remarks: Contractor from comcast is disconnecting springfield cable to try to get new customers		
Reporting Party: Danley, Myrtle	Telephone:	Origin: Citizen by Phone
		Dispatcher ID: 502D

UNAUTH TAMP W/COMM SERVICES Date: September 9, 2009 Time: 21:00 Event Number: 2009090333

On September 9, 2009 at 5:00 pm, I, along with other officers from the Springfield Police Department responded to 3810 E 6th Plaza in reference to an unauthorized Comcast contractor disconnecting the residents Springfield Cable and attempting to solicit them in purchasing Comcast Cable.

Upon arrival in the area, Sgt. Pitts located an Asian male in the 3800 Block of 6th Plaza wearing a Comcast shirt and identification card, as well as a utility tool belt and carrying a clip board. Sgt. Pitts and I spoke with the male, identified as Kennedy Xuan Cao by his Florida Drivers License. Mr. Cao stated he knocked on the door at 3810 E 6th Plaza and when no one came to the door, he checked the cable wire and could not tell if the cable belonged to Comcast or not. Upon checking with Comcast, he learned the residents did not have cable service with Comcast and that it had been disconnected, so he briefly disconnected the cable to ensure the residents were not stealing services from Comcast. Mr. Cao stated he only did it for a second and had it hooked back up before the lady called the commissioner. Officer Crawford took a recorded statement from the resident of 3810 E 6th Plaza, Myrtle Danley where she confirmed that her Springfield Cable Service had been disrupted. A copy of this recorded statement has been placed into the case file. Furthermore, Sgt. Pitts' in car audio/video was operable and a copy of this will be placed into the case file.

Mr. Cao was placed under arrest for Unauthorized Tampering with Communications Services and transported to the Bay County Jail.

CABLE Date: September 10, 2009 Time: 17:00 Event Number: 2009090333

On 09/10/09, at 5:00pm, I responded to 3810 6th Plaza in reference to a cable contractor messing with the residents cable. Upon arrival to the area I made contact with a comcast cable contractor later identified as Kennedy Cao, while speaking with him I asked about 3810 and why the cable was being disconnected and Kennedy Cao stated he walked inside yard of the residence and disconnected the cable on the side of the residence, and approached the owner of the residence concerning her cable.

Kennedy Cao stated he then walked back to the side of the residence and hooked the cable connection back up after speaking with the residences owner. Kennedy Cao was then placed into handcuffs and arrested. I left the scene and provided my video from my car camera into evidence from our conversation. This includes my involvement in this case.